



**annettechnologies**

IT | Consulting | BPO

## CASE STUDY Legal Services

### PROJECT DETAILS

- ▶ **CLIENT**  
**ClientConnect**  
<http://www.clientconnect.com>
- ▶ Producers of collaborative tools for communications between clients and legal/professional services firms.

### Business Case:

#### ▶ Value of Premium Web Development at Low Cost

##### • Client Requirement

Annet Technologies was engaged to develop a centralized extranet for the ClientConnect Legal Services communications program that would allow the various stake holders in a case (clients, partners, lawyers) to track the progress of a legal case.

##### • Annet Business Solution

- Annet used its Legal Services and technical experience to develop a system for ClientConnect which included content management, document management, workflow management, approvals, meeting schedules, historical detail tracking and reporting and billing.
- The solution developed by Annet was then extended by ClientConnect to be offered as a third-party service to additional legal firms. With the help of Annet's Project Management Office, we helped them, in a long-term engagement, to administer their content management system.

### Technology Solution:

#### ▶ Technologies Employed

- ASP 2.0
- HTML
- Javascript
- Ms SQL Server 2000

### Services Performed:

- ▶ Custom content management, document management, workflow management, approvals, calendaring, historical detail tracking and financials development.

### Business Benefits:

- ▶ International-quality content management and other workflow tools delivered at reduced cost through the use of co-sourced consulting, development and design including offshore outsourcing.
- ▶ Regularly scheduled, fully supported enhancements & timely delivery of services.
- ▶ Robust, online issue tracking & review for bugs, errors and other issues.
- ▶ Project Management Office solution for updates and information program development.