



CASE STUDY Real Estate - Development & Support of Property Management Software

PROJECT DETAILS

► **CLIENT**
Property View Solutions
<http://www.propertyviewsolutions.com>

► Providers of Peak Property Management Software & Remanage Enterprise and Express Software

Business Case:

► Value of Strategic Outsourcing for Application Development

• Client Requirement

- Following the acquisition of Peak Property Management Software and Remanage Enterprise by Property View Solutions, Annet Technologies was commissioned to undertake development of both software systems to create the “next level” versions of both Property Management applications.
- Property View Solutions required Annet to facilitate version upgrades, post development, to several hundred of their customers and to provide ongoing technology support for all versions of Property View Solutions Software(s) including Remanage Enterprise, Remanage Express and Peak.

• Annet Business Solution

- Utilizing its ISO certified/CMM-assessed development methodologies, Annet undertook all facets of the Project Management Life Cycle and the Software Development Life Cycle to provide robust, world-class base-line applications.
- Annet's consultants, software and support engineers also facilitated the successful roll-out of next level versions of the software(s) to hundreds of Property View Solutions clients.
- Annet delivered the software applications at dramatically reduced cost through the use of a strategic, industry-knowledgeable, co-sourced team of consulting and application development professionals, including offshore developers trained in Real Estate business and data requirements.

Technology Solution:

► Technologies Employed

- Business application development
 - **Remanage Enterprise / Express**
 - VB 6.0
 - VB.NET Version 1.1
 - MS SQL Server 2000 / MSDE
 - Business Objects Crystal Report 8.5
 - **Peak Property Management**
 - PowerBuilder v9.0
 - Sybase v6.0
 - Business Objects Crystal Report 8.5

Services Performed:

- Remanage: Re-developed the previous VB 6.0 application in VB.NET Version 1.1
 - Provided ongoing support to VB 6.0 version of Remanage Enterprise.
- Peak: Migration of Peak from PowerBuilder 5.0 to PowerBuilder 9.0
 - Facilitated installation / upgrades across the customer base.
 - Provide ongoing technology support to Peak customers.

P.T.O.



annettechnologies

IT | Consulting | BPO

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Business & Technical Benefits:

- ▶ Direct alignment of business goals to application with Annet's Real Estate industry-knowledgeable team.
- ▶ Reduction in operational costs achieved through outsourcing.
- ▶ Scalable, modular product development.
- ▶ Online issue tracking & review for bugs & issues.
- ▶ Proper project management & controls for future releases & enhancements.
- ▶ Dramatically improved, highly-available customer service.
- ▶ Ongoing online technical support.