



## CASE STUDY Digital Witness - Delphi; VC++

### PROJECT DETAILS

- ▶ **CLIENT**  
**Digital Witness**  
<http://www.digitalwitness.net/>
- ▶ Digital Witness specializes in the provision of video surveillance technology which helps businesses "proactively manage their business as well as improve security."

### Business Case:

- ▶ **Integrated, Online User Administration (web) Application Developed at Dramatically Reduced Cost**

- **Client Requirement**

Annet Technologies was engaged by Digital Witness, a leading, U.S.-based video surveillance solutions provider, to create a web-based Client Update System to stabilize and standardize their video surveillance software product development releases.

- **Annet Business Solution**

Annet's Technology's digital video technology consultants and developers designed a client update solution for Digital Witness that encompasses:

- Web-based auto-updates and messages for Digital Witness' individual clients.
- Better controls over project management.
- Online issue tracking system for bugs, errors and issue fixes.
- Customized messaging system developed using Java on Apache server.

The initiative commenced with the development of Client Update System Version 4.0; Annet is now supporting its release of Version 5.0, with planned future releases and build management.

### Technology Solution:

- ▶ **Technologies Employed**

- Client-Server Application:
  - Delphi 6.0
  - MySQL 5.0
  - VC++ 6.0
- Java CC Version 3.2
- J2EE Version 1.4.2\_05
- Apache Tomcat Server
- Microsoft SQL Server 2000

### Services Performed:

- ▶ Complete back-end management solution development, implementation, customization and on-going support.

### Business Benefits:

- ▶ Solution delivered at reduced costs through the use of co-sourced consulting, project management and development including offshore outsourcing.
- ▶ Satisfied clients through better services offered by the application, leading to greater customer retention.
- ▶ Completion and delivery of customized features and enhancements always on-time and on-budget.
- ▶ Better product project management controls with Annet's solution.
- ▶ On-going technical support at reasonable cost.